



In this issue	May 2010
---------------	----------

Headlines

Q-RADAR "Trailblazer" Alumni 2010 Conference is coming to Kuala Lumpur July 28, 2010

Puncak Niaga engages Tricor Roots Consulting to Implement a KPI Performance Management Framework based on the Balanced Scorecard

Critical Emerging Strategic Performance & Risk Issues

Welcome to the **May 2010** edition of **Tricor Roots InTouch**. This newsletter is aimed at keeping our Clients, Friends, Partners & Associates updated on what is happening in the world of Enterprise Governance.

Q-RADAR "Trailblazer" Alumni 2010 Conference is coming to Kuala Lumpur July 28, 2010

Tricor Roots Consulting is pleased to announce the 2010 Q-RADAR "Trailblazer" Alumni Conference will be held on July 28, 2010 at the Sime Darby Convention Centre. This year's conference promises to be the most informative and innovative yet, bringing together International Speakers as well as, for the first time, conducting Risk Management and Performance Management technical track-sessions which will enable Participants to take valuable insights and apply it in their organizations.

We hope you enjoy this Newsletter, and as always, please do not hesitate to contact us should you have any queries. We love to hear from you.

Your Trusted Business Advisor,

Tricor Roots Consulting Executive Team

1. Q-RADAR "Trailblazer" Alumni 2010 Conference is coming to Kuala Lumpur July 28, 2010



Following the tremendous success from the 2009 Q-RADAR "Trailblazer" Alumni Conference, Tricor Roots Consulting is pleased to announce the launch of the **2010 edition of the Q-RADAR "Trailblazer" Alumni Conference**. The key details of the 2010 edition will be as follows:

Event Date:	28 July 2010 (9am - 5pm)
Event Venue:	Sime Darby Convention Centre, Kuala Lumpur

The Q-RADAR "Trailblazer" Alumni Conference is the premier Performance & Risk Conference in the Asia Pacific region, empowering organizations with knowledge of the latest changes in Performance Management, Governance, Risk & Compliance (GRC) as well as provide a platform for leading organizations to share experiences, challenges and best practices.

Why Attend the 2010 Q-RADAR "Trailblazer" Alumni Conference?

The 2010 edition of the Conference will include leading Speakers to share the latest on Enterprise Risk Management happenings, particularly since the release of the ISO 31000 in 2009. For the first time, Tricor Roots Consulting will be introducing Technical tracks, which will address key practical elements of Performance Management and Risk Management that will enable attendees to return to the office with cutting-edge insights and expertise that will make life easier for you (and everyone else) at work. Critically, it will enable you to maximize the Return-on-Investment in your Performance and Risk Management framework and the Q-RADAR system.

Immerse yourself in a multitude of learning opportunities and get your questions answered by renowned subject matter experts as well as technical experts on the Q-RADAR system. Even more importantly, engage and collaborate with industry practitioners and your industry peers, building connections that will last beyond the Alumni Conference.

How will the 2010 Alumni Conference format differ from prior years?

For the first time in 2010, The Alumni Conference will introduce the concept of Technical Tracks. The Technical Tracks will focus on a number of key practical topics that will enable you to maximize your investment in the Q-RADAR system. Some of the topics include:

1. Using Key Risk Indicators (KRIs) for proactive monitoring of risks
2. How to create high impact and effective Integrated Performance and Risk Management reports for Top Management
3. Practical steps to comply with ISO 31000 using Q-RADAR

The official brochure for the conference will soon be sent out. If you wish to register your interest first, please contact Ms Ree Oh at trailblazer@tricor-roots.com.

2. Puncak Niaga engages Tricor Roots Consulting to Implement a KPI Performance Management Framework based on the Balanced Scorecard



Puncak Niaga Holdings Berhad (PNHB), a long time Risk Management client and user of the Q-RADAR system, has engaged Tricor Roots Consulting to implement a KPI Performance Management Framework based on the Balanced Scorecard. The implementation is part of PNHB's ongoing strategy to implement a Performance-based culture within the company and to ensure that Corporate Goals are cascaded and communicated to all staff across the organisation.

Critical to the implementation is that the KPI Performance Management framework will be integrated to its Risk Management framework to ensure that there is a holistic approach towards effective management and ensuring that the governance structure is aligned towards the common Corporate objectives.

Tricor Roots Consulting is proud to assist Puncak Niaga Holdings Berhad on its ongoing Organisation-wide Improvement endeavours.

Established on 7 January 1997, Puncak Niaga Holdings Berhad (PNHB) Group is the leading and dynamic integrated water services company in Malaysia.

3. Critical Emerging Strategic Performance & Risk Issues

To better support our clients, we have outlined below recent global strategic performance and risk issues. The information contained is based on sources we believe to be reliable, but we do not guarantee its accuracy. Tricor Roots Consulting does not have any ownership over this information, nor does it represent our opinion.

A Global View of Risk

With its latest annual study, the World Economic Forum's Global Risk Network challenges executives to think more broadly about threats to their businesses.

by Kate O'Sullivan, CFO.com US, April 29 2010

Rather than viewing single risks in isolation, executives should try to better understand the connections among a host of global problems that could affect their businesses in the next decade, urged John Merkovsky, managing director of Marsh Risk Consulting, at the annual Risk and Insurance Management Society conference in Boston this week. Together with his colleague Brian Elowe, Merkovsky presented the results of the World Economic Forum's Global Risk report for 2010, a study compiled by the forum's Global Risk Network, a team of 200 risk experts from around the world.

Among the top risks the group identified for 2010 in its fifth annual report are further declines in asset prices, slowing growth in China, fiscal crises as various countries grapple with rising national debts, and the spread of chronic disease (see chart below). To qualify as a global risk, a threat must have the appropriate global scale, affect the public in some way, have an effect across industries, and meet a \$10 billion threshold of materiality. The group categorized risks in five areas: societal, geopolitical, environmental, economic, and technological.

The spider-web nature of global risk emerged as a key theme in this year's report, said Merkovsky. "The ongoing financial crisis has really increased the awareness of the interconnectivity of risk," he said. "What started out as something that appeared to be a controllable situation in a defined part of the U.S. market turned out to have a huge impact."

The risk of slow failures, or "creeping risk," in areas such as population growth and potential natural-resource shortages was another major theme. Gaps in global governance, which Merkovsky characterized as "the lack of global structure, processes, and will to address global risks like climate change," also ranked high on the list.

Click [here](#) to find out more.

About Tricor Roots Consulting (Previously known as Roots Consulting)

Tricor Roots Consulting is an established and vibrant organization incorporated in 1999 with the mission: Sharing a Passion for Excellence.

Our vision is to be a global consulting firm backed by innovative software solutions. We are highly focused towards assisting Organizations and Individuals to achieve their potential for Excellence. Tricor Roots Consulting has vast experience in providing training and consultancy services in the field of Governance, Risk & Compliance ("GRC") which includes Performance Management advisory for numerous public listed and many more non-listed companies in the Asia Pacific region from a diverse range of industries.

In addition, since the release of the Q-RADAR System in September 2001, over 350 companies in the Asia Pacific region have successfully leveraged on the system as part of the Performance Management & Risk Management Framework Implementation.

For more information, please log on to www.tricor-roots.com

Tricor Roots Consulting is part of the Tricor Group of companies. To find out more, go to www.tricorglobal.com.

Copyright © Tricor Roots Consulting Sdn Bhd

If you wish to cancel your subscription to this newsletter click [here](#)