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**Headlines**

**Tricor Roots Consulting releases the Q-RADAR LDAP Connector, the latest module for the Q-RADAR suite of GRC systems**

**DRB-Hicom implements the Q-RADAR to drives its ERM Program towards delivering a management tool to drive decision making**

**Critical Emerging Strategic Performance & Risk Issues**

Welcome to the **January 2010** edition of **Tricor Roots InTouch**. This newsletter is aimed at keeping our Clients, Friends, Partners & Associates updated on what is happening in the world of Enterprise Governance.

**New Year Greetings**

As we begin the new year, Tricor Roots Consulting wishes everyone a Happy New Year for 2010. With the new year now firmly upon us, 2010 is shaping up to be a big year. With the global economic revival still in its infancy, organizations are now positioning itself to take advantage of market opportunities whilst ensuring that risks, both internal and external, are effectively managed. Having a structured Performance and Risk Management will be increasingly vital in a volatile environment.

**Release of a new Module for Q-RADAR that dramatically simplifies User Management**

Following the latest release of Q-RADAR Version 6.6 in December 2009, we are pleased to announce the unveiling of the **Q-RADAR LDAP Connector**, an additional optional module that forms part of the Q-RADAR suite of systems. The LDAP Connector greatly simplifies the user management process of the Q-RADAR system and is ideally suited to achieve a Single-Sign on Process. Read below to find out more.

We hope you enjoy this Newsletter, and as always, please do not hesitate to contact us should you have any queries. We love to hear from you.

Your Trusted Consultant,

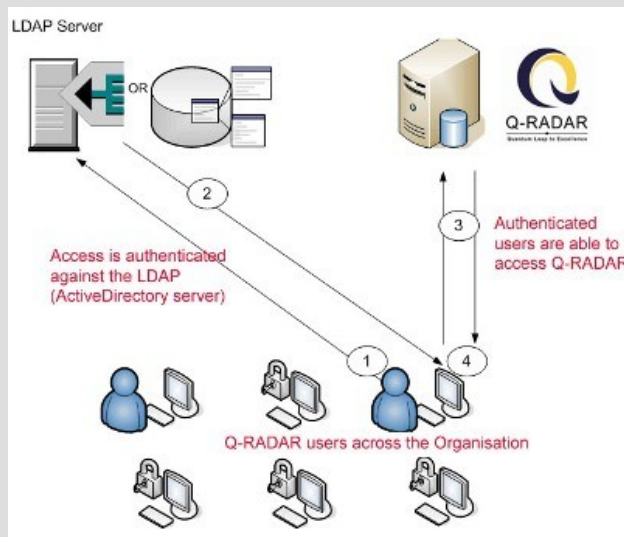
**Tricor Roots Consulting Executive Team**

**1. Tricor Roots Consulting releases the Q-RADAR LDAP Connector, the latest module for the Q-RADAR suite of GRC systems**

Tricor Roots Consulting is pleased to announce the release of the Q-RADAR LDAP connector module, which is an optional module that is available immediately for all Q-RADAR users.

**What is the LDAP Connector?**

With this module, organizations, particularly those with larger user lists will be able to "integrate" Q-RADAR to the central user management system. This will allow your users to login to Q-RADAR using their existing network user ID & password. There will be no need to remember a separate user ID & password. This will achieve a "Single Sign-on" environment for the organization. The integration approach is illustrated below:



## What is the benefit for the LDAP Connector to the System Administrator?

Apart from the Single Sign-on environment, some of the key benefits of the LDAP Connector to Q-RADAR System Administrator include:

- Automated notification of users which have been deleted from the central user management system. This eliminates the risk that users who have resigned having access to Q-RADAR
- If user details such as the staff designation or email changes, the changes will automatically be updated in Q-RADAR
- Creating users will be greatly simplified, with administrators easily searching and selecting existing users
- Reallocating risk information owned by a staff to another staff will be as simple as a click on the mouse

The Q-RADAR LDAP Connector is an optional module that is available for users of Q-RADAR V6.6 and above. Contact James Fong or Wai Leng to find out how this module can streamline your user management process.

## 2. DRB-HICOM implements the Q-RADAR to drive its ERM Program towards delivering a management tool to drive decision making



DRB-HICOM Berhad ("DRB-HICOM") recently selected Tricor Roots Consulting to automate the Enterprise Risk Management ("ERM") framework through the use of the Q-RADAR system. The Q-RADAR system is the key ERM technology tool that will be used to deliver a robust and self-reinforcing Risk & Control Self

Assessment Process supported by the Corporate Digital Assurance (CDA) module. The Q-RADAR system will be progressively rolled out across the group.

The Q-RADAR will enable DRB-HICOM to transform Risks into opportunities through real-time tracking of risk trends, risk triggers and putting in place strategies to achieve immediate ROI on its ERM program.

DRB-HICOM is one of Malaysia's leading companies listed on the Main Market of Bursa Malaysia Securities Berhad, playing an integral role in the nation's road to industrialisation. Tricor Roots Consulting is proud to assist DRB-HICOM to achieve its corporate objectives.

## 3. Critical Emerging Strategic Performance & Risk Issues

To better support our clients, we have outlined below recent global strategic performance and risk issues. The information contained is based on sources we believe to be reliable, but we do not guarantee its accuracy. Tricor Roots Consulting does not have any ownership over this information, nor does it represent our opinion.

**Disaster Recovery is not a 'Project'**

By Ashish Nadkarni

E-Commerce Times

It is folly to view disaster recovery as just another IT project to cross off a checklist. Its very purpose is to ensure that a company can continue to do business without interruption, come what may. This requires a well-defined strategy that brings together the right technologies, people, processes and protocols.

Disaster recovery means different things to different companies. For some, the line between operational recovery and true disaster recovery is a thin one. For others, business continuity is all about disaster recovery. In defining the true meaning of DR, there is one thing for certain: It is not all about technology. In fact, a well-oiled DR strategy should be a perfect blend of technology, people, processes and protocol.

You need technology because it forms the foundation for getting your most important data from point A to point B. You need people -- not just any people, but the right folks who know their tasks well. Processes ensure consistency and protocol ensures that the appropriate person or team makes critical DR decisions in accordance with the overall business objectives.

Click [here](#) to find out more.

### About Tricor Roots Consulting (Previously known as Roots Consulting)

Tricor Roots Consulting is an established and vibrant organization incorporated in 1999 with the mission: Sharing a Passion for Excellence.

Our vision is to be a global consulting firm backed by innovative software solutions. We are highly focused towards assisting Organizations and Individuals to achieve their potential for Excellence. Tricor Roots Consulting has vast experience in providing training and consultancy services in the field of Governance, Risk & Compliance ("GRC") which includes Performance Management advisory for numerous public listed and many more non-listed companies in the Asia Pacific region from a diverse range of industries.

In addition, since the release of the Q-RADAR System in September 2001, over 350 companies in the Asia Pacific region have successfully leveraged on the system as part of the Performance Management & Risk Management Framework Implementation.

For more information, please log on to [www.tricor-roots.com](http://www.tricor-roots.com)

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