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| <p><u>Headlines</u></p> <p><b>Tricor Roots Consulting hosts highly successful Q-RADAR Innovation Session for Q-RADAR System Users</b></p> <p><b>Critical Emerging Strategic Performance &amp; Risk Issues</b></p> | <p>Welcome to the <b>April 2010</b> edition of <b>Tricor Roots InTouch</b>. This newsletter is aimed at keeping our Clients, Friends, Partners &amp; Associates updated on what is happening in the world of Enterprise Governance.</p> <p><b>Highly successful hosting of Q-RADAR Innovation Session for Q-RADAR System Users</b></p> <p>On April 15 2010, Tricor Roots successfully hosted the inaugural Innovation Session entitled <b>"Using Key Risk Indicators (KRIs) for proactive monitoring of risks"</b>. The event had overwhelming interest from clients, and the feedback on content and practical application has been very positive. Read below to find out more.</p> <p>We hope you enjoy this Newsletter, and as always, please do not hesitate to contact us should you have any queries. We love to hear from you.</p> <p>Your Trusted Business Advisor,</p> <p><b>Tricor Roots Consulting Executive Team</b></p> |

## 1. Tricor Roots Consulting hosts highly successful Q-RADAR Innovation Session for Q-RADAR System Users

Tricor Roots Consulting recently hosted the inaugural Q-RADAR Innovation session for Q-RADAR Users at the Tricor Head Office at Mid-Valley, Kuala Lumpur. The topic was on **"Using Key Risk Indicators (KRIs) for proactive monitoring of risks"**. The event was an over-whelming success and attended by Q-RADAR users from a cross section of industries.

The session covered a number of critical topics relevant to today's Risk Managers, including:

- How are KRIs related to Key Performance Indicators (KPIs)
- How to begin identifying suitable KRIs and link them to the Risks in Q-RADAR
- How to setup the KRIs within Q-RADAR to be able to proactively notify key owners when a risk has been "triggered"
- How to customize the KRI email notifications to suit your organisation's needs
- How to use the Q-RADAR to automatically update the actual KRI values from available back-end sources
- How to generate suitable KRI reports and interpret its results.

The event leveraged on Tricor Roots Consulting's extensive experience in setting up KRIs for clients across a wide range of organizations, including understanding the pitfalls and how to overcome the challenges, both internal and external, in building an effective & proactive Risk Monitoring structure using KRIs as a Corporate Risk Radar.

A hands-on session was provided to enable clients to actually setup the KRI functionalities within Q-RADAR to integrate to back-end sources. This session was therefore highly effective in providing practical application in identifying, monitoring, analyzing and integrating KRIs to back-end systems.



*Margaret Chin leads the discussion on how KRIs can empower the Risk Management function and how to use Q-RADAR effectively to identify, monitor and track KRI for proactive Risk Management*

The Q-RADAR Innovation Session is part of Tricor Roots Consulting's continuous value-added services to users of the Q-RADAR system to ensure that the full benefits of an effective ERM system is realized and enable Risk Managers to fulfill their objective as a governance partner to Top Management.

There will be future sessions planned. If there are any topics that you particularly would like to cover, please contact us at [info@tricor-roots.com](mailto:info@tricor-roots.com).

## 2. Critical Emerging Strategic Performance & Risk Issues

To better support our clients, we have outlined below recent global strategic performance and risk issues. The information contained is based on sources we believe to be reliable, but we do not guarantee its accuracy. Tricor Roots Consulting does not have any ownership over this information, nor does it represent our opinion.

### Strategic Management Heads List of Hot Spots for Risks

*by CFO Innovation Staff, 17 January 2010*

While the global economy is on its way to recovery, there will still be pressing issues that will keep finance executives on their toes throughout the new year.

According to a new study by the Corporate Executive Board, a business-research company, finance executives believe that strategic change management is the top hot spot for risk in 2010.

The report also offers recommendations on what finance executives and internal audit committees can do to mitigate these risks.

The top 10 risk hot spots for 2010 listed by the finance executives are:

1. Strategic change management
2. Capacity
3. Incentive plans
4. Human resources
5. Fraud
6. Innovation/R&D
7. Third-party relationships
8. Shared services
9. Inflation/Deflation
10. Tax management

Click [here](#) to find out more details on each of the 10 hot spots and what management can do to mitigate these risks.

### About Tricor Roots Consulting (Previously known as Roots Consulting)

Tricor Roots Consulting is an established and vibrant organization incorporated in 1999 with the mission: Sharing a Passion for Excellence.

Our vision is to be a global consulting firm backed by innovative software solutions. We are highly focused towards assisting Organizations and Individuals to achieve their potential for Excellence. Tricor Roots Consulting has vast experience in providing training and consultancy services in the field of Governance, Risk & Compliance ("GRC") which includes Performance Management advisory for numerous public listed and many more non-listed companies in the Asia Pacific region from a diverse range of industries.

In addition, since the release of the **Q-RADAR System** in September 2001, over 350 companies in the Asia Pacific region have successfully leveraged on the system as part of the Performance Management & Risk Management Framework Implementation.

For more information, please log on to [www.tricor-roots.com](http://www.tricor-roots.com)

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